

FREQUENTLY ASKED QUESTIONS

Q: Is my current membership good for the Fall/Winter registration?

A: All WVCCS memberships are good for one year. Depending on when you purchased your membership, you may need to renew for the upcoming registration. Community Centre Registration Staff will be able to confirm the status of your registration.

Q: If I do not currently have a WVCCS membership, why sign up before August 13, 2014

A: By purchasing your WVCCS membership early, you will save time on August 13, the first day of the Fall/Winter Registration. If you already have a valid membership, you will be able to move right to registering for the Community Centre, Aquatic Centre and Ice Arena programs and passes. .

Q: Can I purchase the WVCCS membership on August 13, the first day of Fall/Winter Registration?

A: Yes.
You will need to purchase and pay for the WVCCS membership prior to registering for programs or purchasing FitPasses. If you are registering in programs that typically fill up very quickly; it is advisable to purchase the membership prior to August 13.

Q: Do I need a membership to drop in (swim, group fitness, weight room, and gymnastics) or to rent venue space at the Community Centre and Aquatic Centre?

A: No.
You do NOT need a Society membership to drop in, purchase a Fitcard or to rent venue space.

Q: What are the Membership definitions?

A: An Individual Membership is for an individual who is 14 years or older.
A Family Membership is for one or two adults of the same household and their children up to 18 years of age.

Q: If I qualify for the District of West Vancouver's Financial Access Program, do I have to purchase a membership?

A: You are required to have a membership. If you qualify for the District's Financial Access Program, the cost of the membership will be waived.

Q: If I do not participate in programs or purchase a FitPass, can I still be a member?

A: Yes.

Family membership is \$5 and Individual membership is \$3. Memberships are valid for one year from date of purchase.

Q: Do I need a membership to utilize the services or participate in programs with Vancouver Coastal Health, Complement Healthcare, Aquatic Centre Physiotherapy, Family Place, Bean Around the World, West Vancouver Youth Band, Otters Swim Club, Balance Gymnastics, Planet Rhythmic, Dolphin Dive Club or any other facility rental group?

A: No

You do NOT need a membership for the above listed activities.

Q: Do I need a WVCCS membership for Gleneagles, Ambleside Youth Centre and Seniors Centre programs?

A: No

You do NOT need a WVCCS membership for any program or drop-in that takes place in, or is coordinated through, any of the above listed facilities.

Q: Do you need to live in West Vancouver to be a member?

A: No

You do NOT need to be a West Vancouver resident. At the WVCCS's 2011 Annual General Meeting, the Constitution and By-Laws were amended to allow anyone, no matter residency, 14 years of age or older, to become a member.

Q: How many voting members are included in the Family membership?

A: One membership = one vote.

Q: With a membership, does everyone get a vote?

A: Family Membership: This membership includes one voting member, who must be 14 years of age or older.

Individual Membership: This membership is for an individual 14 years and older.

Q: Why should I pay towards the Society's administrative costs?

A: The minimal administrative costs faced by the Society support our ability to communicate with our members and the public, raise funds for other needed projects and equipment and establish new programs and events that enhance our Community and Aquatic Centre.

**For further information on Membership,
please contact the Registration Desk at:
(604) 925-7270**